

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 7,822,633 B2
APPLICATION NO. : 10/664797
DATED : October 26, 2010
INVENTOR(S) : Lisa H. Neuberger et al.

Page 1 of 1

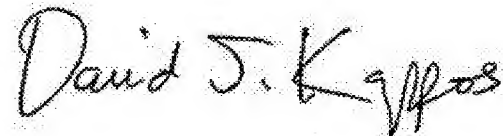
It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Title Page, Col. 2 under Other Publications, Line 7, delete “manadement” and insert
-- management --;

Title Page, Col. 2 under Other Publications, Line 7, delete “secotr” and insert -- sector --; and

Column 25, Line 29, Claim 20, delete “satisfaction” and insert -- satisfaction; --.

Signed and Sealed this
Eighteenth Day of January, 2011

A handwritten signature in black ink, reading "David J. Kappos". The signature is written in a cursive, flowing style with a large initial "D".

David J. Kappos
Director of the United States Patent and Trademark Office